

Elyssa's HOPE Project

PRIVACY POLICY

Our website referral forms collect personal data about referees and families that we support

We collect personal details such as name, address and contact number. This is essential for us to be able to offer the support that we do. We need to know what to provide and where to get the equipment and clothing to.

Referees can choose to use their own contact details if a family wishes to remain as anonymous as possible although we do need a reason for the support and information about what we can support with.

We only share data amongst the trustees for the purposes of getting the support to the families. All data sharing is as minimal as possible.

That data is handled by:

Founder And trustees.

Your privacy is essential to us and your information is completely confidential. Volunteers do not have access to your information.

All information is kept on one computer with a password. Any written data will be kept in a locked box. When no longer needed paperwork will be shredded.

We share limited data with the baby bank alliance. This is the number of families we have supported annually and the types of clothing we provided. There are no personal details shared.

We retain data for 2 years.

Data will only be shared with the relevant agency should there be a serious safeguarding concern as per our safeguarding policy.

Families and referees have a right to access the personal data we hold and request we correct any inaccurate data.

Families and referees can request a copy of their data.

Families and referees can withdraw their consent to us processing their data at any time.

Families and referees have a right to complain to the ICO if they feel their data protection rights have been violated

Any queries please email elyssashope@outlook.com or call us on 07935085764 and we will respond promptly.